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LUCKETTS – HERE TO HELP

Lucketts of Watford has been serving the people of Hertfordshire for 160 years. We have operated as a transport provider in the County continuously since 1860. Our ethos has always been to contribute to the wellbeing of the wider community.

Currently, we employ around 550 local people. We maintain a large fleet of vehicles from 70 seat coaches to taxis. A large part of our fleet is specially adapted for wheelchair transport. We run 3 offices, a garage and depot.

The cornerstone of our business involves transporting thousands of children to and from school every week. Many these passengers comprise some of the most vulnerable children and young people in Hertfordshire. They benefit daily from the care and expertise of our fully trained drivers and passenger assistants, some of whom have transported and cared for the same pupils for most of their school life.

The continued spread of the CO-VID19 virus has led to unprecedented times and some of the most difficult challenges to face our nation. We are a company deeply rooted values of care, compassion and community. We are also a company that has proudly served our local community through two world wars. As a company we are committed to doing whatever we can to support our staff, our clients and the wider community through this period.

Firstly, in relation to our staff. Lucketts is more than just a business. It is an extended family. The indefinite closure of schools will have a devastating impact upon our key income stream. We are committed to doing all that we can to support our staff. Inevitably some hours will be reduced. Where possible we will seek to retain staff on a 'standby' basis. All work will be shared across the workforce on an equitable basis. Our HR team will be on hand to provide whatever help and support we can to those members of staff and their families who experience financial difficulties.

Secondly, in relation to our clients. Whether you are regular schools, special needs schools, respite centres, care homes, corporates, commuters, or just occasional taxi users. Lucketts will continue to strive to provide whatever services you require – if necessary, considering the new economic realities.

Thirdly, to the wider local community in Hertfordshire. We are here for you. We will be reaching out to local authorities, foodbanks, NHS providers, faith communities and other key workers offering to provide whatever support we can. We will ensure, that daily, some of our vehicles, drivers and trained passenger assistants are available to help service your critical needs at no cost. We will also have a limited number of vehicles and drivers are available to serve community groups at cost price.

So, whether you are a member of staff, a client, or a community group that needs help to continue your work please get in touch, let us know how we can assist and we will do our best to help navigate the weeks and months ahead.

We look forward to embracing the spirit of co-operation that sits at the heart of our communities. We don't know what lies ahead, but together we can ensure our communities get through this crisis and support those who need our help the most.